



SERVICE SOLUTIONS // REMOTE EYE SUPPORT

THROUGH THE EYES OF AN EXPERT

Take advantage of today's technology and get service and support without compromising your up-time or increasing your cost spend.

Remote eye is a software solution based on smartphones, smart glasses, PC and tablets and is proven to be a quick and efficient tool in regards to:

- Troubleshooting in case of emergencies
- Maintenance assistance
- Step by step repair guidance
- Quality check of a performed task

Signing an agreement for Remote support is your guarantee for instant access to real-time remote expert service and support at your location within normal working hours.

With your smart glasses or smartphone, you can benefit from live troubleshooting, using it inhouse and with your Frontmatec service technician, who will be looking over your shoulder, guiding you, remaining by your side till you are up and running.

Achieve further benefits by combining or adding smart glasses to your service agreement or 24/7 agreement - PLC support via smart glasses. Do not hesitate to contact us for more information.



Value for you!

- Fast access to know-how and expertise - both internally and with your Frontmatec expert
- Increased productivity
- Maximum operation efficiency
- Increased profit and yield improvement
- Maximum up-time
- Fast return on your investment
- Low mean time to repair



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